

ZARION INTELLIGENT WORK FOR BLUE PRISM PROVIDES THE BLENDED WORKFORCE FOR THE ENTERPRISE

Blue Prism's Technology Alliance Program (TAP) partnership with Zarion adds Intelligent Work management to Blue Prism Robotic Process Automation (RPA).

Bringing together Zarion Intelligent Work with Blue Prism RPA enables the business to easily manage individual people, robots and blended teams of both people and robots with full visibility and control via real-time dashboards.

The Zarion platform adds six critical skills of visual perception, knowledge & insight, learning, problem solving, planning & sequencing and collaboration within a Blue Prism Digital Worker's defined workflow.



Knowledge & Insight



Learning



Problem Solving



Visual Perception



Collaboration



Planning & Sequencing



Zarion Intelligent Work provides control and visibility of the blended workforce to the business with awareness, allocation, automation and agility delivered through an award-winning User Interface.

AWARENESS:

Manage people and robots together by planning and monitoring from a single view across teams, departments, locations and business areas.

ALLOCATION:

Avoid robotic siloes by providing team leaders with a full view of their blended workforce. Easily create a digital worker and allocate work to it. Manage robotic teams in the exact same way as physical teams to ensure capacity is optimised.

AUTOMATION:

Automatically assign work to the digital workforce by matching the right work to the right robot skill. Additionally, Blue Prism RPA can create, update, re-match and complete tasks in Intelligent Work.

AGILITY:

Simple to implement and scale across the business, allocate and redistribute workloads and exchange information to keep people informed. Measure the operational benefits (performance and productivity) and business outcomes, giving team leaders the ability to react to issues and increase efficiency.

How it Works - Integration

There are two key areas where Zarion IWM will integrate with Blue Prism.

1. Webhook Integration

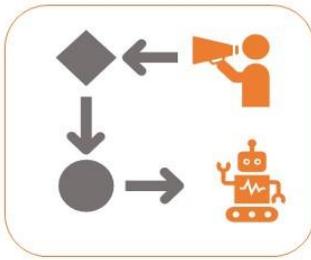
In Zarion IWM, the users, both people and robots are visually represented.

Team leads can configure digital team members with specific robot skills in Zarion IWM. On allocating work to the digital team member with the matching skill, a work item will be created in a Blue Prism queue based on the robot skill. Blue Prism resources are configured to work from that queue. On completion of the work in Blue Prism the robot will call back to the Zarion REST API to say the task is completed.

2. Blue Prism (VBO) Integration

Blue Prism analysts can add Zarion connectivity to new or existing Blue Prism processes or objects. Using the Zarion Intelligent Work Web API VBO they can create, update, re-match and complete tasks. This enables Blue Prism to pass on task information and metadata and gives a business team leader visibility of tasks, which digital team member processed them, and their status.

BLUE PRISM & ZARION INTEGRATION



Task allocated to digital worker in Zarion



Zarion webhook listener passes configured data to Blue Prism VBO which adds work to the queue.



Automated step performed using metadata



Blue Prism closes task ID. Task completes in Zarion.



Zarion Area of Expertise

Zarion removes complexity from Enterprise workflows using Intelligent Work management. The open, scalable platform is built to be used by people across geographies, teams and business areas with the goal of delivering the right work, to the right worker, at the right time in order to drive productivity and performance.

Blue Prism Area of Expertise

As the pioneer of the most robust, secure, and highly scalable Digital Workforce, Blue Prism's focus is on delivering an agile workforce that follows rules-based business processes and interacts with systems in the same way human users do – and that complements both traditional and leading edge IT solutions such as business process management (BPM), OCR, AI, machine learning, and front- and back-office productivity tools.

Blue Prism + Zarion: Unlocking the power of the Blended Workforce

Integrating Blue Prism with Zarion Intelligent Work gives the Enterprise the tools to efficiently manage the blended workforce of people and robots.

The combination of Zarion Intelligent Work and Blue Prism's Digital Workforce provides:

- Visibility - Manage both their people and digital workforce
- Control - Dynamically align blended capacity to strategic goals
- Flexibility - Better manage processes and resources
- Adoption - Easily onboard robots into their teams
- Scale - Increase the adoption of RPA across the Enterprise