

I N V O K E

INTELLIGENT AUTOMATION OVERVIEW

Business automation is a journey, **our mission is to make it simple.**"

LEADERSHIP PROFILES

A glimpse of our leadership talent



FAUZIA KHAN

INVOKE SVP Intelligent automation strategy and execution

blueprism Lead customer success program for large scale strategic accounts



Built and scaled the global finance transformation and the intelligent automation program

INVOKE Learn more at <https://www.invokeinc.com>



NEEL JOSHI

INVOKE Co-founder RPA specialist service provider



Managed Services business supporting large global organizations



Lead large scale transformation in IT and Service



JOHNNY RAMONDINO

INVOKE Co-founder RPA specialist service provider



Built and scaled RPA program and COE



Lead large scale transformation in IT and Service

SPECIALIZED AND DEDICATED TO INTELLIGENT AUTOMATION

HQ in Atlanta, GA USA with over 80 certified RPA and Intelligent Automation practitioners with experience delivering over 500 process automations

HIGHLIGHTS

INVOKE is dedicated to solving business challenges through the lens of intelligent automation

- **Blue Prism partner for 3 years.** First integrator in the world to get certified in all partner disciplines Blue Prism offers
- **Deep seniority** within the delivery team with resources having 5+ years of experience in Blue Prism.
- Referenceable, **happy client base** (e.g. Blue Prism testimonial video)
- One of very few companies in the world that offers Blue Prism as a Service in the Cloud.

CREDENTIALS



Silver
Capability Provider

Silver
Managed Service Provider

Authorized Training Partner

Silver
Delivery Provider



EXECUTIVE SUMMARY

INVOKE services and solutions are designed to create a successful environment for your automation journey. We provide solutions that help you regardless if you are just getting started or already an expert.

Our Automation Offerings



Business Consulting

Define where automation can take your business and build a roadmap to execute



Training & Mentoring

Education for technical and nontechnical resources. Mentoring to take training to the practical implementation



Robotics as a Service (RaaS)

A Cloud as-a-Service deployment of automation technology



Team as a Service (TaaS)

Start your automation initiatives with a comprehensive & expert team from day 1



TRAINING & MENTORING

Education for technical and nontechnical resources. Mentoring to take training to the practical implementation

Classroom training

Beginners (Foundation, surface automation, life cycle)
Advanced Blue Prism (Best practices & reusability, a good design)
Operational support (control room, reporting, monitoring)
Business analysis (A good intake session, building the case)



Good for training a group of people.
Great burst of knowledge to get people to the next level and all working the same way. On-site training using pre-built training machines.

Mentoring

Ongoing mentoring of resources (developers, controllers). Continuous check-ins allow people to get unblocked. Highly productive way for improving real life skills and increasing team productivity. Off loads work from your most senior resources. Drives people to use the best practices..



Valuable at any level. Like having your expert on call. Performed remotely both at set times and ad-hoc. Q&A, troubleshooting, research.

Remote training

Invoke provides Cloud based training machines. Students go through self-paced training with trainer reviewing exercises, answering questions performing assessment of student(s).
Multiple levels available.



A great way to get a new team member trained.
This offering combines the power of self-paced learning with the much-needed oversight to drive commitment and understanding.

Ask the expert

Sometimes you just need some advice. Questions can be for any resource or skill level: Business analysis, Infrastructure, Development, Testing, Operational support. Our team of experts give you immediate access to a wealth of information just a call away.



We amass great knowledge from our work with many customers. Having implemented hundreds of processes and upgrading dozens of environments you learn a thing or two.



BUSINESS CONSULTING

INVOKE will help you define where automation can take your business and build a roadmap to execute

Governance and Organization

- Roles and responsibilities
- Organization, governance and escalation model
- Framework policy (Mandate)

Performance and service management

- Project progress and project success monitoring
- Use cases and activities tracking

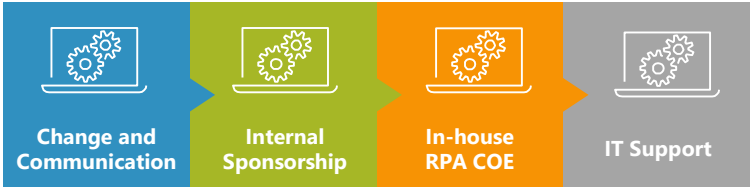


Delivery Model

- Delivery guidelines
- Global centralized CoE vs. de-centralized model with experts in major hubs

HR and workforce qualification

- Workforce and recruiting strategy
- Role demand profiles
- Internal knowledge transfer



Vision and mission

Guiding principles

Governance and Framework

Business Model

Value proposition

Roll-out strategy



TEAM AS A SERVICE (TAAS)

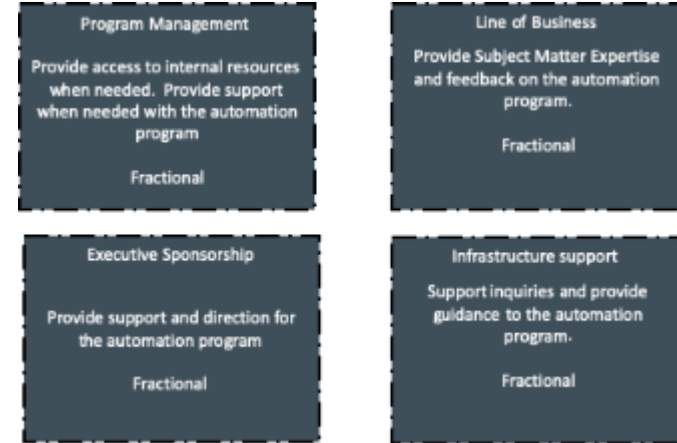
Start your automation initiatives with a comprehensive & expert team from day 1. The INVOKE Team as a Service model provides a complete automation team to support your program. Leverage the team as an extension to your internal organization or to get started while you build up internal capacity

INVOKE AUTOMATION COE



INVOKE LEADS IMPLEMENTATION AND/OR SUPPORT EFFORTS AND EXTENDS CUSTOMER AUTOMATION TEAM

CUSTOMER PROGRAM SUPPORT



CUSTOMER PROVIDES LEADERSHIP AND BUSINESS SUPPORT TO ENABLE THE PROGRAM



ROBOTICS AS A SERVICE (RAAS)

A Cloud as-a-Service deployment of automation technology, built with the client in mind: fully customizable, scalable on a pay as you go basis. With INVOKE's Robotics as a Service solution you gain infrastructure and service support when needed. With pre-built code libraries and processes, customers can take advantage and jump start the automation journey quickly.



STANDARD SERVICES

Our as-a-service standard offering delivers the RPA infrastructure as a service with the right level of expertise to support your business.

Software Licenses	Security monitoring
Hosting	Customer Service
Hardware provisioning	Customer Service
Infrastructure upkeep	IT Experience
Infrastructure support	RPA Experience
Software updates	PCI compliance

Automation monitoring	RPA Training / Mentoring
RPA operational support	Line of Business support
Process support	External Integration
Process development	Analytics
Code analysis	White glove support
Pre-built code libraries	Pre-built processes



ADD-ON SERVICES

Need more than what's in the box? We've got your back. As the only RPA Cloud provider with deep implementation skills, we can support any changes in your automation requirements.